

AI-Navigator Help Desk & Drop-In Office Hours

AI/ML Support – Get the Help You Need, Your Way!



Are you working on an AI/ML project and need assistance? Whether you have a **technical question**, need **research support**, or require **troubleshooting**, our AI-Navigators are here to help!
Choose the support option that works best for you.

17 OPTION 1: Schedule an Appointment via the Help Desk Ticket System

◆ Want dedicated **one-on-one** time with an AI-Navigator? Schedule an appointment at your convenience!

- ✓ Personalized AI/ML guidance for research and applications
- ✓ Support with AIM AHEAD projects, datasets, and workflows
- ✓ Technical troubleshooting for AI/ML tools
- ✓ Organized, scheduled appointments for deeper discussions

📌 Connect with an AI – Navigator here:

🔗 <https://helpdesk.aim-ahead.net/ticket/create/35bD542BF0>

🕒 Arrange a time that works for you and get expert support at your convenience!

OPTION 2: Drop-In Office Hours (For Quick, Live Assistance)

17 Monday – Friday

🕒 10:00 AM – 11:00 AM (HST)

🕒 3:00 PM – 4:00 PM (CDT, Central Time)

📍 Join us on Zoom

🔑 Meeting ID: 891 9364 8109

🕒 1:00 PM – 2:00 PM (PDT, West Coast)

🕒 4:00 PM – 5:00 PM (EDT, Eastern Time)

🔗 hawaii.zoom.us/j/89193648109

🔒 Passcode: 406166

👥 Who Should Join?

- ✓ Researchers needing **real-time** AI/ML assistance
- ✓ Stakeholders with AIM AHEAD project questions
- ✓ Anyone troubleshooting AI/ML tools, data, or workflows

💡 No appointment needed – just drop in and get the help you need!

💡 Why Connect with an AI-Navigator?

- ◆ Expert AI/ML guidance – from research support to technical troubleshooting
- ◆ Flexible options – drop-in for quick help or schedule an appointment for dedicated support
- ◆ No barriers to access – we’re here to assist you at every stage of your AI/ML journey
- ✉ Have Questions?. – expmed@hawaii.edu

🚀 AI-Navigators are here to support your AI/ML success – let’s get started! 🚀